

Next
Monthly Consumer
Meeting
July 20, 2004
Noon
6th Floor Auditorium

Bulletin 16...June 22, 2004
Detroit-Wayne County
Community Mental Health Agency
640 Temple
Detroit, MI 48201

Questions, comments, suggestions or wish to subscribe?
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We will mail copies to those without access to the Internet
Ted Chipps, Editor

Persons Points of View



--An E-Mail Bulletin from Customer Services reflecting what some Consumers are doing and saying.

Recipient Rights To Reorganize

Inside this issue:

Jail Diversion
Trainings Draw
300 Police Offi-
cers.....Page 2

Can the Raft Be-
come the Shore?
Consumer feature
story on Leroy
Scott.....Page 2

An Agency Hap-
pening—
Evidence-Based
Medicine Confer-
ence.....Page 3

Eunice Howard,
Director of the Of-
fice of Recipient
Rights, D-
WCCMHA, an-
nounced the forma-
tion of the Office
of Recipient Rights
at the May AFP
Consumer Meeting.
She said that the
new operations
should speed up
responses to com-



Director Eunice How-
ard said that she would
keep Consumers in-
formed about progress
in the new Office of
Recipient Rights.

plaints, and be
more efficient than
the old system.
Consumers will
continue to make
complaints by
phone, in writing,
in person, or speak-
ing directly with a
Recipient Rights
Officer. **Hotline
Phone Number:
1-888-339-5595.**

Agency COO Speaks At People First Informal Town Hall Meeting

Chief Operating Officer Edith Killins
spoke and answered Consumer ques-
tions at an Informal Town Hall
Meeting of the Advocates Rights
Council of the Arc of Detroit. The
majority of questions asked at the
get-together on June 7 centered on
Consumer employment issues.



Jail Diversion Trainings Draw 300 Police Officers

Chief Operating Officer Edith Killins announced that a total of 300 Police Officers from throughout Wayne County attended special one-day training sessions on May 19 and May 20.

“The purpose of the training is to educate

officers on issues related to homelessness and mental illness,” said Director of Planning, Grants, & Community Planning Janifer Binion.

“The program demonstrates successful conflict resolution scenarios. It details jail diversion strategies. —And it

provides up-to-date information on how to access community resources,” she added. Sponsored by the Detroit Wayne County Community Mental Health Agency, the program is a joint effort between the Agency and the Northeast Guidance Center.



Larry Kozyra, NEGC Clinical Psychologist was keynote speaker. Here he is with his bag of prizes for the police officers.

Can the Raft Become the Shore?

Ask Leroy Scott--Sundries Shop Asst. Manager

The raft is usually not the shore unless you are Leroy Scott. His raft came in the shape of a part time job at Cozy Corners, the store in the lobby of the 640 Temple, home of the Detroit Wayne County Mental Health Agency. He is over 50. He needed a job if he was going to remain independent. Leroy got hired and spent three years doing very little. It seems that the Cozy Corners managers didn't let him do very much. Once in a while they would let him restock a shelf. Most of the time Leroy stayed in the back. He appeared

caught in a dead-end situation.

About a year ago the situation changed. Detroit Central City, a member of the Person Centered Network, hired Linda Waters as team manager of the store. Linda saw Leroy's potential and put him to work. He began restocking the shelves on a daily basis, talking to and helping the customers. Before long, he was operating the cash register and waiting on the clientele. He learned how to keep inventory of store items and shop to purchase replacement stock. Soon Leroy became responsi-



Today, Leroy Scott, Store Asst. Manager, is a very busy man. He is now responsible for running Cozy Corners.

ble for closing the store, not a simple chore. It means shutting down all heating elements, cleaning all surfaces, restocking shelves, tabulating receipts from vendors and preparing the register for the next day. Then Leroy got the

news. Linda Waters asked him to become assistant manager. Leroy has moved up from a fellow who received a \$35 weekly stipend to an assistant manager with a new salary and a new feeling of independence and confidence.

An Agency Happening-

D-WCCMHA
-ted

Detroit Wayne County
Community Mental Health Agency
Wayne State University Project Care
Evidence-Based Medicine
Conference Friday April 23, 2004



Agency Chief
Operating Officer
Edith Killins

County
Executive
Robert
Ficano

Edith Killins, Detroit-Wayne County Community Mental Health Agency Chief Operating Officer, introduces Robert A. Ficano, County Executive. Mr. Ficano presented opening remarks to the doctors, clinicians, stakeholders, Agency staff, and Consumers attending the seminar.



Michele Reid, MD, Medical Director at the Agency, facilitated the day's proceedings. She introduced experts who explored various aspects of Evidence-Based Medicine as well as Best Practices.

Medical Director
Michele Reid,



Speakers

- 1-Silas Norman, Jr.,MD
- 2-Molly Finnerty, MD
- 3-Lisa Hovermale, MD
- 4-Eugene Schoener, MD
- 5-Kenneth Minkoff, MD



Janifer
Binion Board Member
George Gaines



Registration



Risa Coleman
Board Member
Constance
Rowley Deputy
Director
Veda Sharp



Speakers
Table



Maurice
Adams Risa
Coleman Carrie
Banks-
Patterson



Agency Staff