

Next  
Monthly Consumer  
Meeting  
August 26, 2004  
11:30 AM  
6<sup>th</sup> Floor Auditorium

Bulletin 17...July, 2004  
Detroit-Wayne County  
Community Mental Health Agency

640 Temple

Detroit, MI 48201

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We will mail copies to those without access to the Internet

Ted Chipps, Editor

Editor



Ted Chipps

# Persons Points of View

--An E-Mail Bulletin from Customer Services reflecting what Consumers are doing and saying as well as news from the Agency

## Your Choice Fun Fairs Scheduled

Inside this issue:

What Is CFAC?  
Page 2

Who Is CFAC?  
Page 2

Recovery, Respect,  
and Responsibility:

Ron Starr

Kimberly Addy

Albert Jackson

Valerie Fletcher  
Page 3

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Persons Points of  
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Click Bulletins

Chief Operating Officer Edith Killins told Consumers at the July AFP Meeting that the dates and sites have been selected for this year's Your Choice Fun Fairs. They are: Friday, July 30, 2004 Children's Fair 10AM-3PM at the Children's Center, 79 West Alexandrine, Detroit; Friday, August 27, 2004 10 AM-3PM at the



Samaritan Center, 5555 Conner, Detroit; Friday, September 10, 2004 10AM-3PM at A.C.C.E.S.S. 6451 Schaefer, Dearborn.

When asked if adults could come to the Children's Fair, Edith said every Consumer is welcome. "We are all kids at heart."

## Recipient Rights Update

Deputy Director of the Office of Recipient Rights (ORR) Kip Kliber reported that as of June 7, 2004, **ORR** started receiving **ALL** Recipient Rights complaints. **Oral Complaints** and inquiries can be made by calling the toll-free telephone number **1-888-339-5595**. Written complaints can be mailed to **ORR**, 640 Temple, Detroit, MI 48201. Kip reminded all at the July AFP Meeting that **Rights Are Everyone's Business**.



Kip Kliber

# What is CFAC?

## Consumer Family Advocates Council

CFAC is short-hand for Consumer Family Advocate Council.

It is an independent advisory board. It was created to keep the Executive Director of the Detroit Wayne County Community Mental Health Agency directly informed about Consumer matters.

CFAC identifies con-

cerns that affect Consumers, families, and advocates regarding mental health—including developmental disabilities and substance abuse.

CFAC informs the Agency's Executive Director about Consumer issues and makes recommendations.

CFAC encourages all Consumers, families, and

advocates to fully participate in Person Centered Planning.

CFAC also sponsors a yearly conference for Consumers, families, and advocates. This year's conference is scheduled for September 22, and 23 in Wayne County. Contact CFAC Liaison Bridgette Melton, for more information at 313-833-2372.

# Who Is CFAC?

The Consumer Family Advocates Council may be comprised of a maximum 21 individuals—who are consumers of mental health services, family members, and advocates. Currently, there are six vacancies.

Persons who wish to become CFAC members must submit a request in writing to the Council Chairperson. The Council Chairperson is Mary Ann Bozenski. She will submit the request to the council



Back Row L to R: Patricia Soderberg, Sylvia Kloc, Dr. Tom Coles, Mack Betts Sue Santel-Fenner. Cheryl Polite, and Barbara Lea Jones. Front row: Linda Payne, Chairperson Mary Ann Bozenski, Lisa Nygord, and Tommy Meadows.

for approval. The Council meets at the Agency the third Friday of every month and is open to the public. For more information on when and

where the meetings are held or to join the CFAC Board, contact the CFAC Liaison Bridgette Melton at 313-833-2372.

# Recovery, Respect, and Responsibility

## Personal Pursuits

### Career Board

Just a few years ago, Ron Starr lost his job, his wife, and his house. For three weeks, he was homeless—but he found the New Directions Clubhouse. Through therapy and medication, he got help for his mental illness. Ron soon became a leader helping others on their road to recovery. Today, he is employed as a full time peer-to-peer counselor in the Assertive Community Treatment (ACT) program.



Ron

### GED Board

A year ago, Kimberly Addy was living in a homeless shelter. Becoming active at the New Directions Clubhouse, she began developing her own Personal Centered Plan. She is hard at work on her intermediate goal of getting her GED. Kimberly sought help through the Shelter Plus program and is now living in her own apartment. She expects to earn her GED next year.



Kimberly

### Art Board

When Albert Jackson was a youngster, he was fond of drawing. —But his first love was words. So after receiving a degree in journalism, he went to work as a newspaper writer. Later, he suffered from mental illness. As part of his therapy he began to draw and paint again. Recently, he has won top prizes at several shows. Equally important, Albert has found that people will purchase his creations.



Albert

### College Board

This fall Valerie Fletcher will attend the University of Detroit and Marygrove College at Marygrove. She has already earned a certificate from Wayne County Community College. Her passion is to become a journalist. At the New Directions Clubhouse, she is an active co-leader of a support group and a writer for the newsletter. Her advice to fellow Consumers: No matter how rough it gets, **Never Give Up!**



Valerie