



CUSTOMER SERVICE

Service Provider Directory 2008-2009

Revised Date: 02-12-09

Detroit Wayne County Community Mental Health Agency

Customer Service Department

640 Temple, 8th Floor
Detroit, MI 48201
313-833-3232
1-888-490-9698
TDD Line: 1-800-630-1044

Grievances and Appeals

313-833-3232
1-888-490-9698

Office of Recipient Rights

640 Temple, 8th Floor
Detroit, MI 48201
1-888-339-5595
TDD Line: 1-888-339-5588

General Office Number

1-313-833-2500

24 Hour Crisis/Information and Referral Line

313-224-7000
1(800) 241-4949
TDD Line: 1-866-870-2599 (**Toll Free**)
TDD Line: 1-313-224-0522 (**Local**)

NOTE: This Directory is updated on an as needed basis. You may request a copy at anytime by contacting Customer Service at your provider network. A copy will also be forwarded to you annually as part of your annual Individual Plan of Service.

This information is also available in alternative formats i.e., agency website, electronically via the Customer Service Unit, or upon request by calling 1-888-490-9698.

CARELINK

**(MCPN-Manager of Comprehensive
Provider Network)**

**1333 Brewery Park, Suite #300
Detroit, Michigan 48207
888-711-LINK (5465)
(Customer Service)
313-656-2588-Fax**

CARELINK SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
The Children's Center	313-831-5520	90 Alexandrine Detroit, MI 48201	<ul style="list-style-type: none"> - Persons with Mental Illness or Serious - Emotional Disturbance
The Children's Center	313-831-5520	79 Alexandrine Detroit, MI 48201	<ul style="list-style-type: none"> - Family Bereavement - Family/Victims of Substance Abuse - Adolescent Sexual Offenders Program
The Children's Center	313-832-3555	90 Selden Detroit, MI 48201	<ul style="list-style-type: none"> - In-Home Programs - Parent and Child Empowerment (PACE) - Infant Mental Health Program - Foster Care and Adoption - Healthy Connection - Home-Based Services - Residential Case Management Services - Incarcerated Pregnant Women's Program - New Beginnings - Maternal and Infant - Health Advocacy Service - Sexual Abuse Counseling - Early –On Program
Development Centers, Inc.	313-531-2500	24424 W. McNichols Detroit, MI 48219	<ul style="list-style-type: none"> - Adult Outpatient Services - Dual Diagnosis Outpatient Services - Adult Case Management Services - Assertive Community Treatment (ACT) - Services for Persons with Mental Illness - Omega ACT - Mobile Crisis Stabilization - New Directions Clubhouse - Psychoeducation Services - Shelter Plus Care Housing - Work First Programs

CARELINK SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Development Center	313-531-2500	17321 Telegraph Detroit, MI 48219	<ul style="list-style-type: none"> - Children's Outpatient Services - Children's Home Based Services - Children's Case Management - Early Childhood Programs - Infant Mental Health Home Based and Group Services - Early On - After Baby Comes (ABC) - Brightstars - Care Connections - Access Screening - School Based Services
The Guidance Center	734-785-7700	13101 Allen Road Southgate, MI 48195	<ul style="list-style-type: none"> - Adult and Children Outpatient Services - Children Crisis Screening - Adults and Adolescents Substance Abuse - Early Childhood Programs
The Guidance Center	734-785-7700	15601 Northline Southgate, MI 48195	<ul style="list-style-type: none"> - Head Start Program - Center of Responsible Employment - Family Resource Center - Juvenile Justice
The Guidance Center	734-785-7714	19275 Northline Southgate, MI 48195	<ul style="list-style-type: none"> - Assertive Community Treatment (ACT) Services for Persons with Mental Illness - Adapt Assertive Day Treatment - Supports for Persons with Developmental Disabilities
The Guidance Center	313-388-4630	26300 Outer Drive Lincoln Park, MI 48146	<ul style="list-style-type: none"> - Home-Based Services for Children - Children's Outpatient Services
Hegira Programs, Inc.	734-721-0200	33101 Annapolis Wayne, MI 48184	<ul style="list-style-type: none"> - Community Intervention Services (CIS) - Psychiatric Intervention Center (PIC) - Walk-In Psychiatric Crisis Screening - Mobile Crisis Stabilization (MCS)
Hegira Programs, Inc.	313-565-2200	1403 Inkster Inkster, MI 48141	<ul style="list-style-type: none"> - Psychosocial Rehabilitation

CARELINK SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Hegira Programs, Inc. Oakdale Recovery Center	734-397-3088	43825 Michigan Avenue Canton, MI 48188	<ul style="list-style-type: none"> - Co-Occurring Disorders Services - Sub-Acute Detoxification & Short-term Residential Programs - Day Treatment Program
Hegira ICR Program Kevdaco – Westland I	734-326-7104	1900 Martin Street Westland, MI 48186	<ul style="list-style-type: none"> - Intensive Crisis Residential Services
Hegira Programs, Inc.	734-458-4601	8623 N. Wayne Rd. Westland, MI 48185	<ul style="list-style-type: none"> - Adult and Children Outpatient Services - Adult and Children Case Management - Hospital Liaison Services - Assertive Community Treatment (ACT) Services for Persons with Mental Illness - Home-Based Children Services
Hegira Programs, Inc.	734-942-7585	9340 S. Wayne Road Romulus, MI 48174	<ul style="list-style-type: none"> - Outpatient Services
Neighborhood Services Organization/Older Adult Services	313-961-7990	220 Bagley, Suite #1100 Detroit, MI 148226	<ul style="list-style-type: none"> - Outpatient/Outreach Services - Residential Case Management Services, Placement and Monitoring - OBRA Nursing Home Services for Older Adults - Assertive Community Treatment (ACT) Services for Persons with Mental Illness
New Center Community Mental Health Services	313-883-2400	95 Victor Highland Park, MI 48203	<ul style="list-style-type: none"> - Adult Outpatient Services and Case Management - Psychoeducation Services
New Center Community Mental Health Services	313-494-4000	10001 Puritan Detroit, MI 48221	<ul style="list-style-type: none"> - Adult Outpatient Service and Case Management - Assertive Community Treatment (Act) Services for Persons with Mental Illness - Children's Outpatient and Case Management Services - Community Inclusion & Integration (CN) - Psychoeducation Services - Steps Toward Enhancing Potential (STEP)

CARELINK SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
New Center Community Mental Health Services	313-345-0300	10136 Puritan Detroit, MI 48221	<ul style="list-style-type: none"> - Partial Hospitalization Program - Psychoeducation
New Center Community Mental Health Services	313-961-3200 313-961-3350 (Adult Intake) 313-961-3510 (Children Intake)	2051 W. Grand Blvd. Detroit, MI 48208	Adults <ul style="list-style-type: none"> - Access/Intake - Adult Outpatient & Case Management Services Children's Services <ul style="list-style-type: none"> - Outpatient - Case Management Services - Early-On Program - Project Resilience (Substance Abuse Prevention) - Day Treatment Services - Hospital and Residential Services - Medication Clinic - Psychoeducation
New Center Community Mental Health Services	313-961-5900	14006 John R Highland Park, MI 48203	<ul style="list-style-type: none"> - Phoenix Friendship House (Clubhouse Program)
Northeast Guidance Center	313-824-5620 877-242-4140	2670 Chalmers Detroit, MI 48215	<ul style="list-style-type: none"> - Motor City Clubhouse - Community Integration Program - Assertive Community Treatment (ACT) for Persons with Mental Illness - Co-Occurring Disorders Program - Jail Diversion Program - Hospital Liaison Services - Intensive Outpatient Services - Residential Case Management Services
Northeast Guidance Center	313-921-1858 877-242-4140	5555 Conner Detroit, MI 48213	<ul style="list-style-type: none"> - Children's Outpatient Services
Northeast Guidance Center	313-245-7000 877-242-4140	20303 Kelly Rd. Detroit, MI 48225	<ul style="list-style-type: none"> - Children's Outpatient Services - Children Home-Based Services - Infant Mental Health Services - Intensive Outpatient Services – Child and Adolescent
Northeast Guidance Center	313-824-8000 877-242-4140	12800 E. Warren Detroit, MI 48215	<ul style="list-style-type: none"> - Adult Aftercare Services - Case Management - Aftercare Services
Southwest Counseling & Development Services	313-961-0360	2640 W. Vernor Detroit, MI 48216	<ul style="list-style-type: none"> - Fisher Clubhouse Program

CARELINK SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Southwest Counseling & Development Services	313-297-4023	5695 W. Vernor Detroit, MI 48209	Adults - Supported Housing Programs - PATH/Shelter Plus
Southwest Counseling & Development Services	313-896-2800	4800 Grand River Detroit, MI 48209	- Early Childhood Services - Strong Family/Safe Children Program - Even Start Family Literacy Programs - Infant Mental Health Services
Southwest Counseling & Development Services	313-842-4046	1253 Green Detroit, MI 48209	- Drop-In Center for Persons with Mental Illness
Southwest Counseling & Development Services	313-963-2266	2051 Rosa Parks Detroit, MI 48208	Childrens - Children's Special Initiative - Juvenile Justice Program - Intensive Home-Based Program
Southwest Counseling & Development Services	313-841-8900	1700 Waterman Detroit, MI 48209	Adults - Assertive Community Treatment (ACT) Services for Persons with Mental Illness - Outpatient Services - Child and Family Services - Hispanic Mental Health Services - Substance Abuse Services for Adults - Services for Persons with Dual Diagnosis (Mentally Ill and Substance Abuse)

CARELINK NON-ENGLISH SPOKEN LANGUAGE LIST
(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Language/Staff
ACC - Seven Mile Rd.	313-893-6172	62 W. Seven Mile Road	Arabic/Shawql Raji, Case Manager
ACC - Warren Rd.	313-893-6172	16904 W. Warren	Arabic, Chaldean/Ban Jabro, Case Manager
Children's Center	313-831-5535	79 W. Alexandrine	Arabic, Chaldean, Erdu, Duirati
Children's Center	313-831-5535	79 W. Alexandrine	French, Sign, Tagalog, Igbo
Development Center	313-531-2500	17321 Telegraph	Spanish, Arabic, Marilyn Thomas, Adult Supervisor
Development Center	313-531-2000	24424 W. McNichols	Spanish, Arabic
Development Center	313-531-2500	17421 Telegraph	Spanish, Arabic
Deaf Options	313-961-8120	19145 Beech Daly	American, Sign
Hegira	734-458-4601	8623 North Wayne Road	Spanish
Jewish Vocational Services	313-833-8100	4250 Woodward Avenue	N/A
Life Choices	313-875-7601	8600 Woodward Avenue	Spanish, Janet Demillit Romanian
New Center	313-961-3200	2051 W. Grand Blvd.	N/A
NSO/OAS	313-961-7990	220 Bagley, Ste. #1100	N/A
Northeast Guidance Center	313-824-8000	12800 W. Warren Avenue	N/A
Southwest Counseling and Development	313-841-8900	1700 Waterman	Spanish
S.T.E.P.	313-368-5200	17910 Van Dyke	N/A
The Guidance Center	734-785-7705	13101 Allen Rd.	N/A

CareLink has contracts with Latino Family Services, American Indian Services, Association of Chinese American, Inc.

Translation Services are available at CareLink, and its service providers.

CONSUMERLINK

**(MCPN-Manager of Comprehensive
Provider Network)**

**1333 Brewery Park, Suite #300
Detroit, Michigan 48207
888-711-LINK (5465)
TTY:313-656-2587
313-656-2588-Fax**

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
The Children's Center	313-831-5535	79 W. Alexandrine Detroit, MI 48201	<ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Neighborhood Services Organization – Life Choices	313-875-7601	8600 Woodward Detroit, MI 48202	Adults and Children <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
The Guidance Center	734-785-7700	13101 Allen Road Southgate, MI 48195	Adults and Children <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Jewish Vocational Services (J.V.S.)	313-833-8100	4250 Woodward Avenue Detroit, MI 48201	Adults <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Latino Family Services	313-841-7380	3815 W. Fort St. Detroit, MI 48216	Adults and Children <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Dearborn North Resource Center	313-278-3040	2941 S. Gulley Road Dearborn, MI 48124	Adults <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Dearborn South Resource Center	313-827-0764	15100 Mercantile Drive Dearborn, MI 48120	Adults <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Detroit Resource Center	313-267-9777	4700 Beaufait Detroit, MI 48207	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Downriver Resource Center	734-283-3355	4210 13 th Street Wyandotte, MI 48192	Adults <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Eastern Resource Center	313-368-5200	17910 Van Dyke Detroit, MI 48234	Adults <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Northwest Resource Center	734-261-7530	32229 Schoolcraft Livonia, MI 48150	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

CONSUMERLINK SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential (S.T.E.P.) – Western Wayne Resource Center	734-722-1000	35000 Van Born Wayne, MI 48184	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

NOTE: Includes all services under Medicaid Chapter III that persons with Developmental Disabilities may need according to their Person Centered Plan.

CONSUMERLINK NON-ENGLISH SPOKEN LANGUAGE LIST
(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Language/Staff
ACC- Seven Mile Rd.	313-893-6172	62 W. Seven Mile Road	Arabic/Shawql Raji, Case Manager
ACC - Warren Rd.	313-893-6172	16904 W. Warren	Arabic, Chaldean/Ban Jabro, Case Manager
Children's Center	313-831-5535	79 W. Alexandrine	Arabic, Chaldean, Erdu, Duirati
Children's Center	313-831-5535	79 W. Alexandrine	French, Sign, Tagalog, Igbo
Development Center	313-531-2500	17321 Telegraph	Spanish, Arabic, Marilyn Thomas, Adult Supervisor
Development Center	313-531-2000	24424 W. McNichols	Spanish, Arabic
Development Center	313-531-2500	17421 Telegraph	Spanish, Arabic
Deaf Options	313-961-8120	19145 Beech Daly	American, Sign
Hegira	734-458-4601	8623 North Wayne Road	Spanish
Jewish Vocational Services	313-833-8100	4250 Woodward Avenue	N/A
Life Choices	313-875-7601	8600 Woodward Avenue	Spanish, Janet Demuir/Romanian – Ann Dutcher
New Center	313-961-3200	2051 W. Grand Blvd.	N/A
NSO/OAS	313-961-7990	220 Bagley, Ste. #1100	N/A
Northeast Guidance Center	313-824-8000	12800 E. Warren Avenue	N/A
Southwest Counseling and Development	313-841-8900	1700 Waterman	Spanish
S.T.E.P.	313-368-5200	17910 Van Dyke	N/A
The Guidance Center	734-785-7705	13101 Allen Rd.	N/A

Consumer Link has contracts with Latino Family Services, American Indian Services, Association of Chinese American, Inc.

Translation Services are available at Consumer Link and it's service providers.

Consumer Link Network offers the following services and supports for adults and children with developmental disabilities:

- **Supports Coordination**
 - **Person-Centered Planning**
 - **Independent Facilitation**
- **Respite Services**
 - **In-home**
 - **Rose F. Kennedy Respite Center**
 - **Family Friend Respite**
 - **Therapeutic Camp**
- **Community Living Options**
 - **Licensed Specialized Adult Foster Care Homes**
 - **Supported Independent Living**
 - **Semi-Independent Living**
- **Clinical Services**
 - **Individual Therapy**
 - **Group Therapy**
 - **Family Therapy**
 - **Psychological Assessment**
 - **Psychiatric Evaluations and Medication Reviews**
 - **Crisis Intervention**
- **Inpatient Hospitalization**
 - **Partial Hospitalization**
- **Specialty Services**
 - **Occupational Therapy (including Sensory Integration)**
 - **Physical Therapy**
 - **Speech Therapy**
 - **Nursing**
 - **Dietary**
 - **P.L.A.Y. (Play and Language for Autistic Youngsters) Project**
 - See www.playproject.org for more information
- **Skill Building Assistance**
 - **Supported Employment and Micro Enterprise**

You can call ConsumerLink's Member Services telephone number at 1-888-711-LINK (5465) 24-hours a day, 7 days a week with any questions or concerns you may have.

GATEWAY
**(MCPN-Manager of Comprehensive
Provider Network)**

3011 W. Grand Blvd., Ste. #2000
Detroit, Michigan 48202
800-973-4283
313-875-4715-Fax
(Customer Services)
313-875-4715-Fax

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Arab American Community Center for Economic & Social Service (ACCESS)	313-945-8138	6451 Schaefer Dearborn, MI 48126	<ul style="list-style-type: none"> - Psychiatry (psychiatric and Medication Evaluation), Case Review and Supervision - Psychological Testing and Evaluation - Psychotherapy to Individuals and Families - Case Management - Substance Abuse Treatment - Victims of Crime - Early-On Services - Home-Based Services - Great Parent Great Teachers
Arab-American Chaldean Council (ACC)	313-893-6172	62 W. Seven Mile Road Detroit, MI 48203	<ul style="list-style-type: none"> - Psychiatric and Medication Evaluation and supervision - Psychological Testing and Evaluation - Individual, Family and Group Psychotherapy - Case Management - Consultation Education and Prevention - Community Education Workshops - Topics includes mental health issues (mental illnesses, acculturation and adjustment issues, parenting skills, domestic violence, substance abuse and gambling). - Addiction Treatment Services – Alcohol/Drugs/ Gambling and Dual Diagnosis Treatment
Arab-American Chaldean Council (ACC)	313-581-7287	16921 W. Warren Detroit, MI 48228	<ul style="list-style-type: none"> - Mental Health Clinic Services
Arab-American Chaldean Council (ACC)	313-366-0228	201 W. Seven Mile Road Detroit, MI 48203	<ul style="list-style-type: none"> - Network Clubhouse
Adult Well-Being Services	313-347-2070	5555 Conner Avenue Detroit, MI 48214	<ul style="list-style-type: none"> - Case Management - Outpatient Individual Psychotherapy - Group Therapy - Skill Building - Substance Abuse Outpatient - Early Intervention Substance Abuse - Psychiatric Evaluations - Medical Management

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Adult Well-Being Services	313-825-2470	1423 Field Detroit, MI 48214	Case Management - Outpatient Individual Psychotherapy Group Therapy - Skill Building - Substance Abuse Outpatient - Early Intervention Substance Abuse - Psychiatric Evaluations - Medical Management
Adult Well-Being Services	313-273-4111	21511 W. McNichols Detroit, MI 48219	Case Management - Outpatient Individual Psychotherapy Group Therapy - Skill Building - Substance Abuse Outpatient - Early Intervention Substance Abuse - Psychiatric Evaluations - Medical Management
Community Care Services	313-294-8822	2255 Fort Street Lincoln Park, MI 48146	- Adult Outpatient Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Assertive Community Treatment - Psychosocial Rehabilitation - Family Psychoeducation - Supported Employment - Supportive Housing - Consumer Run Drop-in-Center - Child and Family Outpatient - Child and Family Case Management

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Community Care Services	313-389-7541 (Intake)	1735 Fort Street Lincoln Park, MI 48146	<ul style="list-style-type: none"> - Adult Outpatient <li style="padding-left: 20px;">Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Assertive Community Treatment - Psychosocial Rehabilitation - Family Psychoeducation - Supported Employment - Supportive Housing - Consumer Run Drop-in-Center - Child and Family Outpatient - Child and Family Case Management
Community Care Services	734-697-7880	25 Owen Street Belleville, MI 48111	<ul style="list-style-type: none"> - Adult Outpatient <li style="padding-left: 20px;">Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Assertive Community Treatment - Psychosocial Rehabilitation - Family Psychoeducation - Supported Employment - Supportive Housing - Consumer Run Drop-in-Center - Child and Family Outpatient - Child and Family Case Management
Community Care Services	734-955-3550	26650 Eureka Taylor, MI 48180	<ul style="list-style-type: none"> - Adult Outpatient <li style="padding-left: 20px;">Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Assertive Community Treatment - Psychosocial Rehabilitation - Family Psychoeducation - Supported Employment - Supportive Housing - Consumer Run Drop-in-Center - Child and Family Outpatient - Child and Family Case Management

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Community Care Services	313-389-7525	26184 W. Outer Drive Lincoln Park, MI 48146	<ul style="list-style-type: none"> - Adult Outpatient <li style="padding-left: 20px;">Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Assertive Community Treatment - Psychosocial Rehabilitation - Family Psychoeducation - Supported Employment - Supportive Housing - Consumer Run Drop-in-Center - Child and Family Outpatient - Child and Family Case Management
Detroit Central City	313-833-6291 313-833-6263	10 Peterboro Detroit, MI 48201	<ul style="list-style-type: none"> - Adult Outpatient <li style="padding-left: 20px;">Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Assertive Community Treatment - Psychosocial Rehabilitation - Family Psychoeducation - Consumer Run Drop-in Center - Skill Building - Dual Disorder Treatment Groups - Literacy Program - Health Groups - Bipolar and Schizophrenia Groups - Supportive Housing - Child and Family Outpatient - Child and Family Case Management - Infant Mental Health

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Detroit East, Inc. CMHC	313-331-3435 (Adult) 313-267-2054 (Children) 313-267-2070 (Children)	11457 Shoemaker Detroit, MI 48213	Adults and Children <ul style="list-style-type: none"> - Intake & Orientation - Adult Outpatient Services - Child/Adolescent - Outpatient Services - Children's Case Management - Home based Children's Services - Community Inclusion & Integration - Hospital Liaison - Psycho educational Project
Detroit East, Inc. CMHC	313-921-4700	3646 Mt. Elliott Detroit, MI 48207	Adults <ul style="list-style-type: none"> - New Journey Clubhouse Program - Adult Dual Diagnosis (MI/SA) - Consultation & Education - Parenting - Anger Management - Older Adult Telephone Reassurance - Older Adult Support Services - Mobile Outreach
Detroit East, Inc. CMHC	313-921-4700	6309 Mack Detroit, MI 48207	Adults <ul style="list-style-type: none"> - Alumni Club Service - Consumer Run Drop-In Center - Adult Day Treatment - Assertive Community Treatment (ACT) - Housing Assistance Subsidized Housing Path - Adult Case Management Services - Transportation
Goodwill – Detroit Career Center	313-964-3900	3111 Grand River Ave. Detroit, MI 48208	Adults <ul style="list-style-type: none"> - Vocational Training

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Lincoln Behavioral Services (Administration)	313-450-4500	9315 Telegraph Road Redford, MI 48239	<ul style="list-style-type: none"> - Adult Outpatient - Intake - Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Family Psycho education - Supported Employment - Supportive Housing
Lincoln Behavioral Services	313-937-9500	9329 Telegraph Road Redford, MI 48239	<ul style="list-style-type: none"> - Child and Family Services - Medication Evaluation and Supervision - Child and Family Outpatient - Child and Family Case Management - Infant Mental Health
Lincoln Behavioral Services (ACT)	313-450-0400	24435 Plymouth Road Redford, MI 48239	<ul style="list-style-type: none"> - Assertive Community Treatment - Family Psychoeducation
Lincoln Behavioral Services (Gathering Place Clubhouses & Our Place Drop-In Center)	313-450-0411	24425 Plymouth Road Redford, MI 48239	<ul style="list-style-type: none"> - Psychosocial Rehabilitation (Gathering Place Clubhouse) - Family Psychoeducation - Vocational Services - Consumer Run Drop-In Center (Our Place)
Lincoln Behavioral Services	734-459-5590	5840 N. Canton Center Rd., Ste. #218 Canton, MI 48187	<ul style="list-style-type: none"> - Adult Outpatient - Individual, Group and Family Therapy - Medication Evaluation and Supervision - Adult Case Management - Recovery Program - Residential Case Management - Supported Employment - Supportive Housing - Consumer Run Drop-In Center (Our Place)

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
North Central Health Center	313-369-1717	4321 E. McNichols Detroit, MI 48212	Adult Outpatient <ul style="list-style-type: none"> - Individual Therapy - Family Therapy - Group Therapy - Case Management - Substance Abuse Treatment - Intensive Outpatient Treatment - Housing Support Specialty Clinics: <ul style="list-style-type: none"> Diabetics Hypertension Internet Support Obesity Clozapine
North Central Health Center	313-369-1717	17141 Ryan Road Detroit, MI 48212	Adult Outpatient <ul style="list-style-type: none"> - Skills Development Center Children Outpatient <ul style="list-style-type: none"> - Individual Therapy - Group Therapy - Family Therapy - Case Management - Parent Therapy Training - Summer Computer Camp Specialty Clinics: <ul style="list-style-type: none"> - ADHD - Impulse Control Disorder

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Sinai-Grace Hospital	313-966-2100	14800 W. McNichols Detroit, MI 48235	Adults Only <ul style="list-style-type: none"> - Psychiatric Evaluation - Individual Psychotherapy - Group Therapy - Psychological Testing - Medication, Evaluation and Supervision
Starfish Family Services	248-615-9730	18316 Middlebelt Livonia, MI 48152	Children/Adolescents Services: <ul style="list-style-type: none"> - Psychiatric and Medication Evaluation and supervision - Individual, Family and Group Psychotherapy - Case Management - Home-based Children Services - Substance Abuse Services - After Baby Comes - Early Head Start - Head Start - Michigan School Readiness Program - Learning Centers - Counterpoint Shelter - Supervised Independent Living
Services To Enhance Potential – (S.T.E.P.)	313-267-9777	4700 Beaufait Detroit, MI 48207	Adults <ul style="list-style-type: none"> - Vocational Training
Services To Enhance Potential – (S.T.E.P.)	313-278-3040	15100 Mercantile Drive Dearborn, MI 48124	Adults <ul style="list-style-type: none"> - Vocational Training
Services To Enhance Potential – (S.T.E.P.)	734-261-7530	32229 Schoolcraft Road Livonia, MI 48150	Adults <ul style="list-style-type: none"> - Vocational Training
Services To Enhance Potential – (S.T.E.P.)	734-722-1000	35000 Van Dyke Detroit, MI 48234	Adults <ul style="list-style-type: none"> - Vocational Training
Services To Enhance Potential – (S.T.E.P.)	734-283-3355	35000 Van Born Road Wayne, MI 48184	Adults <ul style="list-style-type: none"> - Vocational Training
Services To Enhance Potential – (S.T.E.P.)	734-283-3355	4210 13 th Street Wyandotte, MI 48192	Adults <ul style="list-style-type: none"> - Vocational Training
Team Mental Health	313-396-5300	2939 Russell Detroit, MI 48207	Adults <ul style="list-style-type: none"> - Psychiatric and Medication Evaluation and supervision - Nursing Services - Individual, Family and Group Psychotherapy - Case Management - Skill Building

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
Team Mental Health	734-324-8326	14799 Dix Southgate, MI 48195	Adults <ul style="list-style-type: none"> - Psychiatric and Medication Evaluation and supervision - Nursing Services - Individual, Family and Group Psychotherapy - Case Management - Skill Building
Team Mental Health	313-245-0678	15000 Gratiot Detroit, MI 48205	Adults <ul style="list-style-type: none"> - Psychiatric and Medication Evaluation and supervision - Nursing Services - Individual, Family and Group Psychotherapy - Case Management - Skill Building
University Physicians Group (UPG) – Case Management Only	888-362-7792	2755 E. Jefferson Detroit, MI 48207	Adults <ul style="list-style-type: none"> - Psychiatric Evaluation - Individual Psychotherapy - Group Therapy - Family Therapy - Psychological Testing - Health Services - Nursing Services - Case Management
University Physicians Groups (UPG) – Children’s Crisis Center	888-362-7792	3900 Beaubien Detroit, MI 48201	Children <ul style="list-style-type: none"> - Psychiatric Evaluation - Individual Psychotherapy - Group Therapy - Family Therapy - Psychological Testing - Health Services - Nursing Services

GATEWAY SERVICES AND LOCATIONS

(Adults and Children with Mental Illnesses and Severe Emotional Disturbances)

Organization	Contact Number	Site Location	Services Provided
University Physicians Group (UPG)	888-362-7792	2751 E. Jefferson Detroit, MI 48207	Adults <ul style="list-style-type: none"> - Psychiatric Evaluation - Individual Psychotherapy - Group Therapy - Family Therapy - Psychological Testing - Health Services - Nursing Services - Case Management
University Physicians Group (UPG)	888-362-7792	16836 Newburgh Road Livonia, MI 48154	Children <ul style="list-style-type: none"> - Psychiatric Evaluation - Individual Psychotherapy - Group Therapy - Family Therapy - Psychological Testing - Health Services - Nursing Services
University Physicians Groups (UPG) – DRH Hospital & Crisis Center	888-362-7792	4201 St. Antoine Detroit, MI 48201	Adults <ul style="list-style-type: none"> - Psychiatric Evaluation - Individual Psychotherapy - Group Therapy - Family Therapy - Psychological Testing - Health Services - Nursing Services - Case Management

GATEWAY NON-ENGLISH SPOKEN LANGUAGE LIST
(Adults and Children with Mental Illnesses and Severe Disturbances)

Organization	Contact Number	Site Location	Language/Staff
Arab-American Chaldean Council-Seven Mile Road	313-893-6172	62 W. Seven Mile Rd. Detroit, MI	Arabic, Chaldean & Malayalam
Arab-American Chaldean Council-Warren Rd.	313-893-6172	16904 W. Warren Detroit, MI	Arabic, Chaldean & Malayalam
Arab American Community Center for Economic & Social Service (ACCESS)	313-945-8138	6451 Schaefer Dearborn, MI 48126	Arabic/French
Detroit East-Mack	313-921-4700	6309 Mack Detroit, MI	India, Phillipine & Albanian
Detroit East-Mt. Elliott	313-921-4700	3846 Mt. Elliott Detroit, MI	India, Phillipine & Albanian
Detroit East-Shoemaker	313-331-3435	11457 Shoemaker Detroit, MI	India, Phillipine & Albanian
Lincoln Behavioral Services (ACT)	313-450-0400	24435 Plymouth Redford, MI 48239	*American Sign Language/Hindi, Kanada, Urdu
Lincoln Behavioral Services (Club House)	313-450-0411	24425 Plymouth Redford, MI 48239	*American Sign Language
Lincoln Behavioral Services Canton Center	734-459-5590	5840 Canton, Ste. #218 Canton, MI 48187	*American Sign Language/Telugu
Lincoln Behavioral Services (Child & Family)	313-937-9500	9329 Telegraph Redford, MI 48239	*American Sign Language/Spanish
Lincoln Behavioral Services (Adult)	313-450-4500	9315 Telegraph Redford, MI 48239	*American Sign Language/Spanish
N. Central-McNichols	313-369-4383	4321 E. McNichols Detroit, MI	Mandarin, Latin, Farsi & Hindi
N. Central-Ryan	313-369-4383	17141 Ryan Rd. Detroit, MI	Mandarin, Latin, Farsi & Hindi
PBMP-Livonia	877-261-6608	16836 Newburgh Rd. Livonia, MI 48152	French

GATEWAY NON-ENGLISH SPOKEN LANGUAGE LIST
 (Adults and Children with Mental Illnesses and Severe Disturbances)

Organization	Contact Number	Site Location	Language/Staff
PBMP-UPG-Jefferson	888-261-6608	2751 E. Jefferson Detroit, MI 48215	Czech. & Russian
Team Children & Family Services	313-274-3700	22720 W. Michigan Ave. Dearborn, MI 48124	Arabic
Team Mental Health-Detroit	313-396-5300	2939 Russell Detroit, MI	Russian
Team Mental Health-Southgate	734-324-8326	19170 Eureka Rd. Southgate, MI 48195	Arabic, Chinese & Taglalig

*Subscribes to an interpreter service which accommodates many more language.

COMMUNITY LIVING SERVICES

**(MCPN-Manager of Comprehensive
Provider Network)**

**Metro Place Center
35425 Michigan Avenue West
Wayne, Michigan 48184
734-467-7600
734-467-7646-Fax**

COMMUNITY LIVING SERVICES SUPPORT COORDINATION SERVICES AND LOCATIONS

(Adults and Children with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Community Living Services	734-467-7600 734-467-7646 (fax) Customer Service 866-381-7600 Toll Free 734-467-7600 ext. 4686 734-467-7646 fax	Metro Place Center 35425 Michigan Avenue West Wayne, MI 48184	Adults and Children - Advocacy & Support - Behavioral Health Supports - Children's Services - Clinical Services - Durable Medical Equipment Procurement & Environmental Modifications - Emergency & Crisis Services - Gentle Teaching - Independent Living - Medical & Pharmaceutical Supports - Medication Treatment Review Committee - Respite Care - Rights Protection & Advocacy - Rights Restrictions Due Process Committee - Self-Determination: Individualized Budgets - Skill-Building Services - Specialized Residential Services - Substance Abuse Services - Supported Employment Services, Including Micro Enterprises - Supported Independent Living Services - Supports Coordination

COMMUNITY LIVING SERVICES NON-ENGLISH SPOKEN LANGUAGES LIST

(Adults and Children with Developmental Disabilities)

Organization	Contact Number	Site Location	Language/Staff
Community Living Services (Developmental Disabled Services)	734-467-7600	Metro Place Center 35425 Michigan Avenue West Wayne, MI 48184	Global Language Translations 1871 Woodslee Dr Troy, Michigan 48083 248-786-0999 248-786-0985 (fax)

The aforementioned organization is contacted if and when a person requests services or supports from Community Living Services, Inc., and or any of its contract providers and is in need of interpreter or translations services.

SYNERGY PARTNERS, INC.

**(MCPN-Manager of Comprehensive
Provider Network)**

**New Center One
3031 W. Grand Blvd., Ste. #555
Detroit, Michigan 48202
866-724-7544-(Customer Service)
313-748-7405-Fax**

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Adult Well-Being Services	313-924-7860	1423 Field Avenue Detroit, MI 48214	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Adult Well-Being Services	313-273-4111	21511 W. McNichols. Detroit, MI 48219	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Goodwill Industries of Greater Detroit	313-964-3900	3111 East Grand River A Detroit, MI 48208	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Goodwill Industries of Greater Detroit/Wayne Employment and Training Center	734-467-6600	28526 Van Born Road Westland, MI 48185	Adults <ul style="list-style-type: none"> - Skill Building - Supported Employment - Out of Home Non-Vocational - Out of Home Pre-Vocational
Services To Enhance Potential/Dearborn Resource Center	313-278-3040	2941 South Gulley Road Dearborn, MI 48124	Adults <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential/Detroit Resource Center	313-267-9777	4700 Beaufait Detroit, MI 48207	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential/Downriver Resource Center	734-283-3355	4210 13 th Street Wyandotte, MI 48192	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential/Eastern Resource Center	313-368-5200	17910 Van Dyke Road Detroit, MI 48234	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COODINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential/Northwest Resource Center	734-261-7530	32229 Schoolcraft Road Livonia, MI 48150	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Services To Enhance Potential/Western Wayne Resource Center	734-722-1000	3500 Van Born Road Wayne, MI 48184	<p>Adults</p> <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS SUPPORT COORDINATION SERVICES AND LOCATIONS

(Persons with Developmental Disabilities)

Organization	Contact Number	Site Location	Services Provided
Wayne Center	313-871-2337	7430 Second Avenue Ste. #20 Detroit, MI 48202	Adults and Children <ul style="list-style-type: none"> - Supports Coordination - Assistance with Challenging Behavior - Behavioral Management Review - Clinical Assessments - Community Living Supports - Crisis Intervention - Enhanced Medical - Enhanced Pharmacy - Environmental Modifications - Family Skills Development - Family Support - Family Therapy - Group Therapy - Health Services - Housing Assistance - Individual Therapy - Language Therapy - Medication Management/Review - Occupational Therapy - Out of Home Non-Vocational - Out of Home Pre-Vocational - Personal Care in a Specialized Residential Setting - Person Centered Planning - Physical Therapy - Private Duty Nursing - Psychiatric Evaluation - Psychological Testing - Respite Care - Skill Building - Specialized Residential - Speech and Supported Employment - Therapy - Treatment Planning

SYNERGY PARTNERS NON-ENGLISH SPOKEN LANGUAGE LIST
 (Adults and Children with Developmental Disabilities)

Organization	Contact Number	Site Location	Language/Staff
Wayne Center	313-871-2337	7430 Second, Ste. #20 Detroit, MI 48202	Spanish/ Manuel Bermudez Arabic/Suad Katten Basic Sign Language/Linda Griffin/June Eve
Adult Well-Being Services	313-924-7860	1423 Field Detroit, MI 48214	Basic Sign Language Skills/Andrea Deshields/ Celeste Franklin
Goodwill Industries	313-964-3900	3111 E. Grand River Ave. Detroit, MI 48208	Spanish, Basic and American Sign Language/ Mercie Gonzales Arabic/Terek Swalia
Services to Enhance Potential	313-278-3040	2941 S. Gulley Avenue Dearborn, MI 48124	Italian/Lucia Morrison

The aforementioned organizations are contacted when a person requests services or supports from Synergy or any of its contract providers and is in need of interpreter or translation services.

**CRISIS CENTERS
FOR
CHILDREN AND ADULTS**

CRISIS CENTERS

Organization	Contact Number	Site Location	Contact Person
Detroit Detroit Receiving Hospital	313-745-6035	4201 St. Antoine Detroit, MI 48201	Loretta Moore
Detroit Children's Hospital of Michigan	313-745-0113 313-966-7002	3901 Beaubien St. Detroit, MI 48201	For Children and Adolescents Only
Northwest Detroit Sinai Hospital	313-966-2100 313-966-4880	14230 W. McNichols Detroit, MI 48235	Kathy Dockery, Program Director 313-966-2100
Western Wayne County Hegira Psychiatric Intervention Center	734-721-0200	33101 Annapolis, Suite B Wayne, MI 48184	Peter Hergenroether 734-721-0200
State Hospitals Walter Reuther Hospital Kingwood Hospital (HFH) Havenwyck (Private)	734-367-8400 248-398-3200 248-373-3000		
Community Hospitals Circle of Life Oakwood Heritage Hospital	313-245-0600 734-727-1139		
Adult Protective Services State of Michigan Wayne County	877-963-6006 800-996-6228		

SUBSTANCE ABUSE AND SPECIALTY SERVICES

**DETROIT WAYNE COUNTY MENTAL HEALTH AGENCY
Substance Abuse and Specialty Services**

SUBSTANCE ABUSE SERVICES

Organization	Contact Number	Site Location	Services Provided
City of Detroit Department of Health & Wellness Promotion	800-467-2452	1151 Taylor Detroit, MI 48202	Substance Abuse Services for the City of Detroit
Southeast Michigan Community Alliance	800-686-6543	25363 Eureka Road Taylor, MI 48180	Substance Abuse Services for Wayne County Outside the City of Detroit

SPECIALTY SERVICES

Organization	Contact Number	Site Location	Services Provided
Alzheimer's Association	248-351-0280	20300 Civic Center Dr., Ste 100 Southfield, MI 48076	Respite Services for Older Adults with Alzheimer's
American Indian Services	313-388-4100	1110 Southfield Rd Lincoln Park, MI 48146	Outpatient Mental Health Services for Adults Case Management and Prevention Services for Children
Arab American & Chaldean Council	313-369-3100	62 W. 7 Mile Detroit, MI 48203	Outpatient Mental Health Service for Children and Adults
Arab American Community Center for Economic & Social Service (ACCESS)	313-945-8138	6451 Schaefer Dearborn, MI 48126	Outpatient Mental Health Service for Children and Adults
Arc of Northwest Wayne County	313-532-7915	26049 Five Mile Rd. Redford, MI 48239	Prevention Services
Arc of Detroit	313-831-0202	51 Hancock Detroit, MI 48201	Prevention Services
Arc of Dearborn Hgts.	313-562-1787	27325 W. Warren Dearborn Hgts., MI 48127	Prevention Services
Arc of Downriver	734-283-0710	4212 Thirteenth Street Wyandotte, MI	Prevention Services
Arc of Western Wayne County	734-729-9100	2257 South Wayne Rd. Westland, MI 48186	Prevention Services
Association of Chinese Americans	313-831-1790	420 Petersboro Detroit, MI 48201	Prevention Services
Cass Community Social Services	313-833-7730	11850 Woodrow Wilson Detroit, MI 48206	Housing Services for Homeless Individuals
Catholic Social Services	313-883-2100	9851 Hamilton Detroit, MI 48202	Respite Services for Children

DETROIT WAYNE COUNTY MENTAL HEALTH AGENCY
Substance Abuse and Specialty Services
 (continued)

Organization	Contact Number	Site Location	Services Provided
Coalition on Temporary Shelter (COTS)	313-576-0237	26 Petersboro Detroit, MI 48201	Housing Assistance
Deaf Options	313-961-8120 888-843-7949 (TTD)	19145 Beech Daly Redford, MI 48240-1418	Services to Hearing Impaired
Epilepsy Center	800-377-6226	20300 Civic Center Dr. Ste. 250 Southfield, MI 48076	Prevention and Supports for Individuals with Epilepsy
Latino Family Services	313-841-7380	3815 W. Fort St Detroit, MI 48216	Prevention Services
Michigan Career Development	313-496-8590 313-964-4888-Fax	1641 Porter St. State Plaza Bldg. Detroit, MI 48216	Vocational Services
Operation Get Down	313-921-9422	10100 Harper Detroit, MI 48213	Housing Supports
Parent Support & Advocacy Program	313-921-1240	5555 Conner # 1400 Detroit, MI 48213	Prevention Services
Wayne County Department of Children & Family Services	313-833-4882	640 Temple 5 th Floor Detroit, MI 48201	Mental Health Services for Youth in the Juvenile Justice System
Wayne County 3 rd Judicial Court-Clinic for Child Study	313-833-2830	1025 E. Forest Detroit, MI 48226	Mental Health Services for Youth in the Juvenile Justice System.
Wayne County Senior Citizen Services/Veteran Affairs	734-727-7373	30712 Michigan Ave. Westland, MI 48186	Services to Older Adults with Mental Illness or Developmentally Disabled Outpatient Prevention Services for Adults and Adolescents

DETROIT-WAYNE COUNTY COMMUNITY MENTAL HEALTH CONSUMER RIGHTS

You Have the Right:

- 1. To receive benefits, services and instructional materials in a manner that may be easily understood.**
- 2. To receive information that describes the availability of supports and services and how to access them.**
- 3. To receive information in non-English languages**
- 4. To receive interpreter services free-of-charge for non-English languages.**
- 5. To be provided with written materials in alternative formats and how to obtain them for those who are visually and or are hearing impaired or have limited reading proficiency.**
- 6. To receive information within a reasonable time after enrollment.**
- 7. To be provided freedom of choice among network providers.**
- 8. To receive information on the grievance, appeal and fair hearing processes.**
- 9. To receive information that provides information on how to obtain benefits from out-of-network providers.**
- 10. To provide information on how to access 911, emergency, and post-stabilization services.**
- 11. To receive information on how to obtain referrals for specialty care and other benefits that is not provided by the primary care provider.**
- 12. To be made aware of those services that is not covered and may involve cost sharing if any.**
- 13. To receive information on advance directives.**
- 14. To be provided with information on the structure and operation of the Agency.**
- 15. To be provided with timely written notice of any significant State and provider network related changes.**
- 16. To be provided with information annually about enrollee rights and protections.**
- 17. To be treated with dignity and respect.**
- 18. To receive information on available treatment options.**
- 19. To participate in decisions regarding health care, the refusal of treatment and preferences for future treatment decisions.**
- 20. To be provided with information on services that is not covered on moral /religious basis.**

E-Mail Addresses and Web Sites for Network Providers

Deaf Options
Deafoptions@msn.com
www.deafoptions.org

Adult Well Being Services
info@awbs.org
www.awbs.org

American Indian Services
Does not have a website

Arab American Community Center for
Economic and Social Services
www.accesscommunity.org

Arab-American Chaldean Council
www.myacc.org

Children's Center
www.thechildrenscenter.org

Community Care Services
jheft@comareserv.org
www.comcareserv.org

Detroit Central City
www.dcccmh.org

Detroit East
www.detroiteastcmh.org

Development Centers, Inc.
www.develctrs.org

Goodwill Industries
info@goodwilldetroit.org
www.goodwilldetroit.org

Hegira
www.hegira.org

Latino Family Services
Does not have website
Lincoln Behavior Service
bettieb@lsbcares.com
www.lbscares.com

Neighborhood Service Organization
www.nso-mi.org

New Center
www.newcentercmhs.org

North Central
www.northcentralhealthcenter.org

Northeast Guidance Center
www.neguidance.org

Southwest Counseling Solutions
www.swsol.org/

Starfish Family
www.sfish.org

Team Mental Health
www.team-mentalhealth.org

The Guidance Center
www.guidance-center.org

University Physicians Group
http://wsupg.med.wayne.edu