

MISSION STATEMENT

Detroit-Wayne County Community Mental Health Agency

To lead and support a community system that provides and manages an array of supports, services, care and treatment that honor choice and advance that quality of community life for adults with severe and persistent mental illness, individuals with developmental disabilities, children with severe emotional disturbance, individuals with substance use disorders, their families and the community.

If you have a problem accessing services, please contact
Customer Service
888-490-9698

Contact Information

Detroit-Wayne County
Community Mental Health Agency
640 Temple- 8th Floor
Detroit, MI 48201-2558

Customer Service
Phone: 888-490-9698
Fax: 313-833-2217
Fax: 313-833-4280
TDD Line: 800-630-1044

Family Support Subsidy
Phone: 313-833-2493
313-833-2492
Fax: 313-833-4150

Detroit Residents
Bureau of Substance Abuse
24-Hour Hotline: 800-467-2452
www.drugfreedetroit.org

Communities outside of Detroit
Southeast Michigan Community Alliance
24-Hour Hotline: 800-686-6543
TDD Line: 800-649-3777
www.semca.org



How to Access Routine Mental Health Services

Detroit-Wayne County
Community Mental Health Agency



Who is Eligible for Mental Health Services?

The Detroit-Wayne County Community Mental Health Agency is responsible for mental health services for Wayne County's two-million residents. Our agency ensures a vast array of services and programs that serve individuals who have or are at risk of developing mental illness, developmental disabilities, severe emotional disturbances and substance use disorders or individuals with co-occurring mental illness and substance use disorders. This includes infants, children, adolescents, adults and older adults.

Services available to the general public include:

- o Information & Referral
- o Crisis Intervention/Suicide Prevention
- o Disaster Mental Health
- o Prevention
- o Consultation & Education

Additionally, CMH is responsible for the mental health and substance use services for persons with the following:

- o Medicaid
- o Adult Benefit Waiver
- o MI-Child
- o Children's Waiver
- o Habilitation Supports Waiver

Steps to Access Routine Mental Health Services

Step 1: Contact Wayne County's 24-Hour Crisis Line for information and referrals at Phone: 800-241-4949 TDD: 866-870-2599 for a Community Mental Health provider of your choice.

Step 2: The Wayne County Crisis Line representative will provide you with the phone number of the closest provider that has the service you need or the provider you choose.

Step 3: Call the mental health provider and set up an appointment for a face-to-face evaluation.

Step 4: After the face-to-face evaluation the provider will determine if you meet criteria for community mental health services with a MCPN. (In order to enroll, you must be a Wayne County resident and you must choose one of the five (5) MCPNs for services).

Step 5: You will then be provided a form to fill out and sign to select the MCPN of your choice.

Step 6: Upon enrollment eligibility you will be mailed a confirmation letter & welcome packet.

Information & Referral

Contact Wayne County's Crisis Line:
Phone: 800-241-4949
TDD: 866-870-2599

CMH Network

The Agency ensures the provision of services through coordination and collaboration with over 80 direct contractors and five (5) Managers of Comprehensive Provider Networks (MCPNs) and two coordinating agencies.

MCPNs

Provider networks for children, adults and older adults with mental disorders:

- o Carelink Network
- o Gateway Community Health

Provider networks for person with developmental disabilities:

- o Community Living Services
- o Consumer Link Network
- o Synergy Partners, LLC.

